

Infrastructure Management

Offshore outsourcing has now become main stream. More and more companies are looking to offshore partners for help to have their infrastructure managed properly and this is only expected to increase. IT infrastructure includes business applications, networking systems, hardware platforms, application servers and storage systems. A properly managed IT infrastructure is essential for the running of an organizations' software systems, communications, business processes and hence is a key component in any organizations success.

To make sure that an organization's infrastructure is efficient, there are several things that are essential. You will need the right people to manage your infrastructure as well as right tools and knowledge to make sure that the infrastructure runs properly. Here are a few things to consider when questioning whether your infrastructure is working successfully or not:

- Is the choice of technology for the infrastructure correct?
- Is your infrastructure able to meet the organization's desired standards in terms of availability, security and reliability?
- Does the team in charge of maintaining the infrastructure have the required skills to manage it and to identify and promptly fix any errors that may be evident within the infrastructure?
- Is the infrastructure scalable while maintaining required performance levels as your business continues to grow?
- Does the infrastructure perform at high levels with minimal errors, maintenance down-time or outages?

To maintain high levels of availability without expensive ongoing investments in performance management technology, more companies are beginning to outsource IT infrastructure management. In addition to cost savings, NewCreationIT's infrastructure management services ensure improved uptime and productivity. Several Infrastructure Management functions can be achieved remotely by our technical team. These include:

- Ensuring Application Uptime
- Ensuring security : Firewall, Password, Third Party Access Policy
- Reporting Web usage and Access logs. Web Stats.
- Hardware Sanitization
- Performing Backups : Websites, Databases, Documents, etc.
- Maintenance functions : of the Websites, Mail Servers, Checking Anti-Virus updates, etc.
- Disaster Recovery planning

To learn more about our company, our services and how we can assist your business, please contact us:business@newcreationit.com or submit a request online.